



## Where to from here?

### 1. Train

For training opportunities, refer to ExcelL website:

<http://www.excellinterculturalskillsprogram.com>

### 2. Use roleplays, cultural maps, and alliance building in your cross-cultural interactions with students.

a. From role playing we learn the value of experiential learning.

Use role plays in your office or classroom.

- Model a skill.
- Ask the student to try it.
- Coach the student's body language as well as words.

b. From cultural maps we learn that it is useful to break down complex skills into small steps, and to describe specific words and body language. Remember that your new students are learning skills that are foreign (not obvious) to them, and need to be taught the skill in small specific steps.

c. From alliance-building we learn to inquire about the values that underpin behaviours. This builds greater intercultural awareness for us all.

Useful questions:

- How would this behaviour or skill happen in your home country?
- What values are expressed in those behaviours?
- How does that compare with how it happens in this country?
- What values are expressed in the behaviours in this new country?